

**PHASE 0: DATA SEARCH IN THE NATIONAL INSTITUTES OF
STATISTICS OF THE COUNTRIES CORRESPONDING
TO THE TARGET WEBSITE**

OBJECTIVE

The main objective of this questionnaire is to evaluate eGovernment Websites performance just as political, legal and social key elements of its environment.

INSTRUCTIONS

- Read carefully all the questions.
- Later, answer each question.
- With National Institute of Statistics, reference is made to the institution that gives in the country, with the biggest possible reliability, the required statistical data.
- Be brief.
- Whenever a question would not be applicable to the target Website, point out it with a NA (Not Applicable) answer.
- Make the appropriate observations in the corresponding section. In some cases, those observations are compulsory, as is indicated.
- The expressions (Y, N, N/A, X) means (YES, NO, NO ANSWER, No applicable to the target Website).

**PHASE 0: DATA SEARCH IN THE NATIONAL STATISTICS
INSTITUTES OF THE COUNTRIES CORRESPONDING
TO THE TARGET WEBSITE**

0.- CONTEXT INDICATORS

INDICATOR 0.1: Percentage of households with an Internet connection
Question: Which is the percentage of households with an Internet connection?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.2: Percentage of enterprises with an Internet connection
Question: Which is the percentage of enterprises with an Internet connection?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.3: Percentage of individuals using Internet at least once per week
Question: Which is the percentage of individuals using Internet at least once per week?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.4: Percentage of households with broadband access
Question: Which is the percentage of households with broadband access?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.5: Percentage of enterprises with broadband access
Question: Which is the percentage of enterprises with broadband access?
Sources: National Institute of Statistics
Answer: 0-100

Observations:

INDICATOR 0.6: Percentage of individuals having bought on-line in the last three months

Question: Which is the percentage of individuals having bought on-line in the last three months?

Sources: National Institute of Statistics

Answer: 0-100

Observations:

INDICATOR 0.7: Percentage of enterprises having received on-line orders in the last year

Question: Which is the percentage of enterprises having received on-line orders in the last year?

Sources: National Institute of Statistics

Answer: 0-100

Observations:

INDICATOR 0.8: Percentage of individuals using Internet for interact with the public authorities to obtain information

Question: Which is the percentage of individuals using Internet for interact with the public authorities to obtain information?

Sources: National Institute of Statistics

Answer: 0-100

Observations:

INDICATOR 0.9: Percentage of individuals using Internet for interact with the public authorities to download forms

Question: Which is the percentage of individuals using Internet for interact with the public authorities to download forms?

Sources: National Institute of Statistics

Answer: 0-100

Observations:

INDICATOR 0.10: Percentage of individuals using Internet for interact with the public authorities to send completed forms

Question: Which is the percentage of individuals using Internet for interact with the public authorities to send completed forms?

Sources: National Institute of Statistics

Answer: 0-100

Observations:

INDICATOR 0.11: Percentage of enterprises using Internet for interact with the public authorities to obtain information
Question: Which is the percentage of enterprises using Internet for interact with the public authorities to obtain information?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.12: Percentage of enterprises using Internet for interact with the public authorities to download forms
Question: Which is the percentage of enterprises using Internet for interact with the public authorities to download forms?
Sources: National Institute of Statistics
Answer: 0-100
Observations:

INDICATOR 0.13: Percentage of enterprises using Internet for interact with the public authorities to send completed forms
Question: Which is the percentage of enterprises using Internet for interact with the public authorities to send completed forms?
Sources: National Institute of Statistics
Answer: 0-100
Observations: